



Kawasaki Motors Corp., U.S.A.

## NINJA® ZX™-14 FRAME INSPECTION WARNING AND RECALL NOTICE

MC08-12

Dear Kawasaki Ninja® ZX™-14 Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

**The reason for this notice:**

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2006 and 2007 Ninja ZX-14 models. On some eligible units, the engine mount adjusting collar(s) may be over-tightened at the factory, creating excessive stress on the weld(s) on the lower rear crossmember of the frame. Under certain conditions, this crossmember can crack, such as when encountering potholes or rough surfaces. Failure of the frame could result in the rear of the motorcycle collapsing creating the possibility of a crash resulting in injury or death. Our records indicate that you have purchased one of these units.

**What Kawasaki and your dealer will do:**

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of checking the torque of the engine mount adjusting collars and inspecting and possibly replacing the frame if necessary. The inspection procedure may take as long as one day or longer due to scheduling at the dealership. Frame replacement may require a few weeks due to the time required to prepare and ship the new frame and labels with the Vehicle Identification Number for your vehicle.

**What you must do to ensure your safety:**

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

**DO NOT RIDE YOUR MOTORCYCLE UNTIL THIS INSPECTION HAS BEEN COMPLETED.**

**If you need help:**

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.  
ATTN: Consumer Services Department  
P.O. Box 25252  
Santa Ana, California 92799-5252  
(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**If you received this notice in error:**

Our records indicate you are the current owner of the Ninja ZX-14 described in this letter. If you no longer have the vehicle described in this letter, or if your dealer has performed this repair, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

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