



# Return & Exchange Form

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Phone (Day) \_\_\_\_\_ (Evening) \_\_\_\_\_

Email \_\_\_\_\_

Invoice# \_\_\_\_\_

## RETURN INFORMATION

- Please return all new/unused products in their original packaging within 90 days of purchase.
- Returned products that are more than 90 days old, or returned without original packaging, are subject to a 15% restocking fee.
- Shipping charges are non-refundable.
- Please include your original invoice with this completed return & exchange form. This helps to expedite processing & speed up your return. Keep a copy for your records.
- For a fast and easy way to return an item, visit [jeggs.com](http://jeggs.com) for online returns.
- Send items prepaid; FedEx, UPS, or Insured USPS to:

JEGS Mail Order  
 Attn: Return Department  
 101 JEGS Place  
 Delaware, OH 43015

List the items that you are returning.

Qty	Part #	Description of Returned Items	Price Each	Total

Order replacement items here

Qty	Part #	Description of Items to be Sent	Price Each	Total

I AM RETURNING THIS MERCHANDISE FOR THE FOLLOWING REASON (please check one):

- Item Damaged/Defective (explain briefly): \_\_\_\_\_
- Not Satisfied (explain briefly): \_\_\_\_\_
- Wrong Item Sent (explain briefly): \_\_\_\_\_
- Other (explain briefly): \_\_\_\_\_

PLEASE INDICATE THE OPTION YOU WISH TO TAKE:

- Replace/Exchange (if you owe additional \$, how would you prefer to pay?):
  - Credit Card Account #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_
  - Check or Money Order Included:\$ \_\_\_\_\_
- Refund - Your original form of payment will be refunded. If original form of payment is no longer valid a JEGS Gift Certificate will be issued.
- Other (explain briefly): \_\_\_\_\_

## “Service Is Our Most Important Product”

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